

**SUBJECT: CNP-M-A082517-12 UPDATED: HOUSTON MAYOR ORDERS
DISCONNECTION OF CERTAIN RESIDENTIAL PREMISES IN FLOOD
EVACUATION AREA**

NOTICE DATE: September 4, 2017

NOTICE TYPE: Update

DAYS AFFECTED: September 2, 2017 forward until further notice

**SHORT DESCRIPTION: HOUSTON MAYOR ORDERS DISCONNECTION OF
CERTAIN RESIDENTIAL PREMISES**

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION:

****THE FOLLOWING CONTAINS NEW INFORMATION SINCE OUR LAST NOTICE: ****

RECONNECTION FOR DISCONNECTED PREMISES THAT ARE NOT FLOODED

If a customer within the evacuation area was disconnected but is **not** flooded, the customer should call CenterPoint Energy at 713-207-2222 to arrange for reconnection.

THE FOLLOWING INFORMATION IS UNCHANGED SINCE OUR LAST NOTICE

**HOUSTON MAYOR ORDERS DISCONNECTION OF CERTAIN RESIDENTIAL
PREMISES:**

- At the order of Houston Mayor Sylvester Turner, CenterPoint Energy will be turning off power to approximately **2700** residential premises included in the Mayor's mandatory evacuation order (south of Interstate 10, west of Gessner Road, north of Briar Forest Drive and east of the Addicks and Barker reservoirs).
- The City of Houston is providing CenterPoint Energy the addresses of premises that are flooded. This order does **not** apply to premises that have not been impacted by flooding.
- CNP has begun the process of disconnecting these premises either remotely or in the field.
- Depending on the method used to disconnect each premise, our system may or may not generate a 650_04.
- **We are in the process of distributing lists to each CR of their affected ESI-IDs.**
- We will restore power when the City of Houston authorizes us to do so.

- We will not accept 814_03 Move-in or 650 reconnection transactions on these premises as long as the order is in effect.
- This is a rapidly developing issue, and we will continue to update the market when we have more information.

ADDITIONAL INFORMATION: CenterPoint Energy will provide updated information to the Market throughout the duration of the Hurricane Harvey Emergency Operations Plan event. Outage information will be made available via CenterPoint Energy's outage tracking system available on our website at www.centerpointelectric.com

Information will also be available via our Facebook and Twitter pages:

www.facebook.com/centerpointenergy

www.twitter.com/cnpalerts

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

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